



ComCare™ Service Programs

Comprehensive care for your Sonetics products

Features

- Industry-leading technical support with priority status
- Extends technical support for up to five years from equipment purchase date
- All repairs performed by Sonetics-trained technicians using Sonetics-certified parts
- Available for up to 90 days after equipment purchase
- Two levels of coverage to meet a wide variety of needs and budgets
- Unrivaled turnaround time means less downtime
- Freight charges back to you are included in the program — protecting you against increases in shipping costs
- Discounts of up to 50 percent on batteries and non-warranty repairs
- Costs less than the charge for a single repair
- Quick and easy registration

ComCare Service Programs extend the standard coverage on your Sonetics® communication system up to five years from the purchase date. This unique service and support solution includes live expert technical assistance, repair coverage, and discounts of up to 50 percent on batteries and non-warranty repairs—all for one low price. You should purchase ComCare simultaneously with your equipment in order to take maximum advantage of the coverage.

Flexibility to meet your needs and budget

ComCare provides two levels of coverage: Accelerated and Expedited, and each level can be purchased in time frames of three, four, or five years. ComCare Service Programs start as low as \$59.99 — less than the cost of a single out-of-warranty repair charge.

COMCARE AT A GLANCE		
Service	ComCare Accelerated	ComCare Expedited
Technical support response ¹	Same or next day	Within eight hours
Repair/replacement time	Five days or less	Two days or less
Return shipping (included) ²	Two days (in USA)	Overnight (in USA)
Discount on batteries and non-warranty repairs	25%	50%
Cost	Less than one non-warranty repair	Less than one expedited repair

¹Within technical support hours.

²Shipping times apply to shipments within the United States only.

Immediate help when you need it

ComCare gives you direct telephone access to Sonetics' technical support group, the people who know your system best. A phone call can often resolve issues on the spot, but when it doesn't, ComCare Service Programs ensure that Sonetics-authorized technicians will perform repairs using Sonetics-certified parts. With ComCare, you can relax, knowing your communications system is backed by one of the best warranties in the industry.

Because lives depend on good, reliable communication.

To order ComCare, contact your local reseller, or call us directly at 1-800-833-4558. ComCare Service Programs are subject to certain terms and conditions, which are available for review on Sonetics' Web site: www.soneticscorp.com/support/ComCare. The standard Sonetics warranty and ComCare Service Programs are available only to the original purchaser, and are in lieu of all other warranties, express or implied.

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